

Families and Friends of Care Home

Residents - *staying connected during the Coronavirus crisis*

Are you a family carer trying to stay connected to your relative or friend living in a care home?
We know lots of care homes have gone that extra mile to keep families connected over the last few months...What have been your experiences?

What can we learn from the past six months?

Join us to find out more at our Zoom online event on

Tuesday 10th November 2020 from 5pm - 7pm

Hosted by Healthwatch in Sussex

You will hear from other families about their experiences, from care home managers, there will be lots of opportunities to ask questions relevant to your experiences as well as have your voice heard. Also joining the event will be NHS staff, representatives from local Adult Social Care and Public Health Teams and support available from Carers groups and charities



A scene some of you may have experienced recently visiting your family member or friend living in a care home; but with the colder weather and winter approaching as well as the increasing uncertainty with Coronavirus cases rising, what does this mean for families in the coming months...

You can forward your questions in advance to:

enquiries@healthwatcheastsussex.co.uk

The full Programme is enclosed below...

If you would like to join this event but do not feel confident in using the Zoom platform, please contact us as soon as possible, and we may be able to arrange some support around this:

enquiries@healthwatcheastsussex.co.uk or

Telephone 0333 101 4007

BSL Sign Interpreters will be available for this event.

Programme

Session 1

5pm - 6.25 pm

Welcome! Chair; Alastair

Hignell <https://www.alastairhignell.com/> setting out the protocols for the virtual event

1. Dr Mathew Thomas (GP) and Amanda Hodge

Setting the Scene - responding to the local situation as a system and the challenges around visiting arrangements for Care Home providers - Risk vs the Human touch. (10 mins)



2. Relative's Story Lesley Meech - (15 mins)

3. Trevor Greenidge, The Relatives & Residents Association for Quality of Life of Older People in Care What is the national picture like, what is the Relatives & Residents Helpline hearing and what could be done differently in the event of a second/third spike? (10 Mins)

4. Valerie Manor West Sussex - Zoe Fry, Director; Life at Valerie Manor during COVID-19 (10 Mins)

5. Q & A /Discussion - Panellist include: Dr Mathew Thomas, Amanda Hodge, Trevor Greenidge, Lesley Meech and Zoe Fry

Relatives will be able to forward questions in advance of the webinar, ask 'live' at the event, or via the 'Chat' facility

Moderating this session: Lynne Phair <https://lynnephair.co.uk/>

Expert Witness and Independent Nurse Adviser in the Care of Older People (40 mins)

6. Summing Up by the Chair and move in to 'Breakout Spaces' for focussed Q & A session with key partners (5 Mins)

Short Break whilst people move into their Breakout Spaces (5 Mins)

Session 2

Breakout Spaces 6.30 - 7pm

Break-out sessions: From 6.30 - 7pm Families, Friends and members of the public will be invited to move to their chosen breakout space (already registered at time of booking).

Q & A with Health and Care Partners

Further panellist will be announced once confirmed

There will be a wealth of expertise available in each of the four Breakout Spaces including:

NHS Partners

Infection, Prevention and Control, NHS Colleagues Pan Sussex, Panel includes: Mandy catchpole and Dr Mathew Thomas

Public Health Teams

Visiting guidelines, testing Panel includes Nicola Rosenburg (B&H)

Local Authority & Care Home Representatives

Panel includes: Mike Derrick, Rosemary Pavoni, ASC teams, Dr Khalid Ali and Lynne Phair

Psychological Support

Panel Includes: Dr Padma Dalby, Consultant Clinical Psychologist, Sussex Partnership NHS Foundation Trust Teams, Trevor Greenidge, Carers Support Group and Bereavement Support